### **Industry CAT CAIS Release Status**

November 1, 2023

### Agenda

- Full CAIS Release Update
- Open Issues, Planned Enhancements and Specification Updates
- General Announcements & Reminders
- Q&A
- Appendix

### **Full CAIS Release Update**

#### Industry Member Release Rollout

2023 Release 2\*
Industry Test – 9/25/2023
Production – 10/23/2023

- New value of 'INACTIVE' for fdidEndReason, roleEndReason and ItidEndReason
- customerRecordID returned as a Data Type of Array in feedback files
- Address <u>Known Issues</u> impacting Reporter Portal and Data Validation
- Error Code 22914 and 22501 added to the list of acceptable codes for use in the correctionList.
- \*Expect a network block in the CAIS Production and Production Mirror Environments from 8 am ET on 10/21/23 to 5 pm ET on 10/22/23.

Planned Enhancements to be delivered no later than 4/8/2024

- Turn on Material Inconsistencies
- Enable FDID Validations (on Transaction side)
- Deliver Outstanding Errors
- Data Fixes related to Known Issues (High/Med priority)
- Expand correctionList

**CAIS Report Card Release** 

#### **Report Card**

- The first Full CAIS Report Card for the month of June 2024 will be published in July 2024.
- Compliance Rates distinguished for Correspondent data

#### Planned Future Enhancements

- Optimization of error feedback
- Validate that correspondentCRD is a different identifier than the catReporterCRD

#### **Production Environment** Monday, 10/23 **Tuesday, 10/24** Wednesday, 10/25 Thursday, 10/26 Friday, 10/27 Saturday, 10/28 Sunday, 10/29 **Number of Total** 69 55 73 70 66 23 **Submitters Number of Unique** 334 887 873 878 878 649 **Firms** Total: 796 Total: 2,290 Total: 2,202 Total: 2,333 Total: 2,487 Total: 12 Total: 1,693 **Number of Files** Reporter Portal: 44 Reporter Portal: 24 Reporter Portal: 33 Reporter Portal: 1 Reporter Portal: 35 Reporter Portal: 34 Reporter Portal: 0 Received SFTP: 2,246 SFTP: 2,178 SFTP: 2,300 SFTP: 2,453 SFTP: 1,693 SFTP: 761 SFTP: 11 **Number of Files** 40 13 37 39 37 30 Rejected File Reject Rate 1.62% 1.77% 1.63% 1.82% 1.67% 1.49% 0.00%

	Production Environment											
	Monday, 10/23	Tuesday, 10/24	Wednesday, 10/25	Thursday, 10/26	Friday, 10/27	Saturday, 10/28	Sunday, 10/29					
FDID Records Accepted	1,069,077	2,954,185	2,105,194	2,275,619	2,582,392	1,428,762	34,507					
FDID Records Rejected	695,568	154,458	175,175	155,331	165,751	140,111	19					
FDID Records Submitted	1,764,645	3,108,643	2,280,369	2,430,950	2,748,143	1,568,873	34,526					
FDID Record Rejection Rate	39.42%	4.97%	7.68%	6.39%	6.03%	8.93%	0.06%					

	Production Environment										
	Monday, 10/23 Tuesday, 10/24 Wednesday, 10/25 Thursday, 10/26 Friday, 10/27 Saturday, 10/28										
Customer Records Accepted	401,980	2,810,084	1,750,225	1,988,374	2,488,004	1,756,375	35,930				
Customer Records Rejected	780,749	196,180	188,617	176,341	182,627	149,399	26				
Customer Records Submitted	1,182,729	3,006,264	1,938,842	2,164,715	2,670,631	1,905,774	35,956				
Customer Record Rejection Rate	66.01%	6.53%	9.73%	8.15%	6.84%	7.84%	0.07%				

### Full CAIS Phase Rejection Observations

Rejection Source	Top Rejection Reasons
File	<ul> <li>Paired Identifiers file not received</li> <li>Unauthorized CAT Submitter ID</li> <li>Missing or Invalid CAT Submitter ID</li> <li>Missing or Invalid CAT Reporter CRD</li> <li>Missing or Invalid FDID Record count</li> </ul>
FDID	<ul> <li>FDID Record is rejected because an associated Customer Record was rejected</li> <li>Multiple active roles for Customer within fdidCustomerList</li> <li>Missing ADDRESS1 type Address Record</li> <li>Missing or Invalid city</li> <li>No Customer association with trading capabilities</li> </ul>
Customer	<ul> <li>Customer Record rejected because an associated FDID was rejected</li> <li>Legal Entity CAT Customer reported with improper tidType</li> <li>Multiple instances of Customer with differing data</li> <li>Missing or Invalid format of yearOfBirth</li> <li>Missing or Invalid city</li> </ul>

## Open Issues, Planned Enhancements, and Specification Updates

#	Status	Error Code	Summary	Resolution	Priority	Test Environment Targeted Release Date/Workaround	Production/Production Mirror Environments Targeted Release Date/Workaround	Area Affected
1	Updated - Open	N/A	Intermittent instances where rejections, inconsistencies details and repair credit may be incomplete on the reporter portal screens.  Rejections and Inconsistencies details are being delivered via feedback files.  Any rejections and repairs made for data submitted after these dates will be accurately reflected on the rejections screen. Users may still encounter this issue for prior rejections.		High	Go-forward Fix: 06/05/2023 Data Fix: No later than 04/08/2024	Go-Forward Fix: 06/26/2023 Data Fix: No later than 04/08/2024	Reporter Portal
2	Updated - Open	Multiple	An attempt to resolve certain errors may incorrectly generate additional erroneous rejections and/or warnings.	Code Release/Data Fix	High	Go-forward Fix: No later than 04/08/2024 Data Fix: No later than 04/08/2024	Go-Forward Fix: No later than 04/08/2024 Data Fix: No later than 04/08/2024	Data Validation
3	Updated - Open	N/A	Intermittent instances where FDID Reconciliation Report may return stale information.  Users may still encounter this issue for prior submissions.	Code Release/Data Fix	High	Go-forward Fix: 06/05/2023 Data Fix: No later than 04/08/2024	Go-forward Fix: 06/26/2023 Data Fix: No later than 04/08/2024	Reports
4	Open	30003, 30004, 22503,	An attempt to resolve a material inconsistency may incorrectly generate additional erroneous rejections and/or inconsistencies.  FINRA CAT has temporarily disabled the Material Inconsistency and related updateNotification validations.	Code Release	-	Deployed: 01/16/2023  Workaround/Guidance:  1. Industry Members may ignore the outstanding Material Inconsistency Errors.  2. Industry Members may resubmit the FDID Record (with all LTID and Customer associations) in order to repair the rejections.	Deployed: 01/23/2023  Workaround/Guidance:  1. Industry Members may ignore the outstanding Material Inconsistency Errors.  2. Industry Members may resubmit the FDID Record (with all LTID and Customer associations) in order to repair the rejections.	Data Validation

#	Status	Error Code	Summary	Resolution	Priority	Test Environment Targeted Release Date/Workaround	Production/Production Mirror Environments Targeted Release Date/Workaround	Area Affected
5	Open	N/A	Files containing more than 6 million total records (FDIDs + Customers) with multiple errors within the file may not return feedback in the times specified within the Full CAIS Technical Specifications.	Code Release	Low	Fix: TBD	Fix: TBD	Feedback Files
6	Open	N/A	Use of Manual Submission within the CAIS Reporter Portal does not currently allow a user to enter Extended Text characters properly for the <i>accountName</i> field. Submission of Extended Text characters in the field via SFTP or upload of files within the CAIS Reporter Portal does allow for the Extended Text properly.	Code Release	Low	Fix: TBD	Fix: TBD	Reporter Portal
7	Updated - Open	N/A	In limited instances, for dates 9/22/22 and 9/23/22, impacted inconsistencies were erroneously duplicated for the same Customer. Resolving one of them using the <i>updateNotification</i> does not resolve all of the Customer's outstanding inconsistencies.	Data Fix	Low	Fix: No later than 04/08/2024	Fix: No later than 04/08/2024	Reporter Portal
8	Open	24001, 24005	Correction attempt with a <i>rejectionID</i> unknown to CAIS generates an incorrect warning of 24005 instead of 24001.	Code Release	Low	Fix: TBD	Fix: TBD	Data Validation

#	Status	Error Code	Summary	Resolution	Priority	Test Environment Targeted Release Date/Workaround	Production/Production Mirror Environments Targeted Release Date/Workaround	Area Affected
9	Updated - Open	30002, 30003, 30004	Intermittent instances where the CAIS system incorrectly generates subsequent impacted inconsistencies on customer records that have already been resolved with a prior submission.	Code Release	Low	Fix: No later than 04/08/2024	Fix: No later than 04/08/2024	Data Validation
10	Updated - Open	22523	Prior to 10/2/2022: Limited instances where Customer Records properly rejected with Error Code 22900 also erroneously received Error Code 22523. The 22523 rejections are currently unrepairable.	Code Release/Data Fix	Medium	Fix: N/A	Go-forward Fix: 10/3/2022 Data Fix: No later than 04/08/2024	Data Validation
11	Open	22034	Incorrectly generating Error Code 22034 (Data type violation – FDID) when submitting records with a <i>branchOfficeCRD</i> or <i>registeredRepCRD</i> using manual submission in the CAIS Reporter Portal.	Code Release	Low	Fix: TBD	Fix: TBD	Data Validation

#	Status	Error Code	Summary	Resolution	Priority	Test Environment Targeted Release Date/Workaround	Production/Production Mirror Environments Targeted Release Date/Workaround	Area Affected
12	Updated - Open	N/A	Intermittent instances of rejection and inconsistency repairs not being properly reflected in the submissions report.  Any rejections and repairs made for data submitted after these dates will be accurately reflected on the rejections screen. Users may still encounter this issue for prior rejections.	Code Release/Data Fix	Medium	Go-forward Fix: 06/05/2023 Data Fix: No later than 04/08/2024	Go-forward Fix: 06/26/2023 Data Fix: No later than 04/08/2024	Reporter Portal
13	Updated - Open	30004	Intermittent instances of incorrectly generating Inconsistency Code 30004 when the <i>Type</i> is not Foreign.	Code Release	Low	Fix: No later than 04/08/2024	Fix: No later than 04/08/2024	Inconsistencies
14	Open	N/A	Incorrectly accepting submissions that include an Extended Text character and/or a prohibited delimiter in the <i>postalCode</i> field. These submissions should reject with a 22034 or 22522 error. Prohibited delimiters for Text fields are comma, pipe, double quote, and the '@' symbol.	Code Release	Low	Fix: TBD	Fix: TBD	Data Validation
15	Open	N/A	Limited instances where one of the TIDS feedback versions is missing. Processing of the corresponding CAIS Data Files is not impacted by this issue.	Code Release	Low	Fix: TBD	Fix: TBD	Feedback
16	Open	22042	Erroneously generating Error Code 22042 in instances where a single Customer is identified in the fdidCustomerList twice with roles that start and end on the same day, and the ended role is not listed first within the fdidCustomerList.	Code Release		Fix: TBD  Workaround: Within the fdidCustomerList, list the Customer's ended role first and the active role second.	Fix: TBD  Workaround: Within the fdidCustomerList, list the Customer's ended role first and the active role second.	Data Validation

#	Status	Error Code	Summary	Resolution	Priority	Test Environment Targeted Release Date/Workaround	Production/Production Mirror Environments Targeted Release Date/Workaround	Area Affected
17	Open	22071	Erroneously accepting FDID Records with multiple Customers where at least one active Customer has a <i>role</i> indicating no trading capabilities (e.g., NTHOLDER) and at least one Customer with a <i>role</i> indicating trading capabilities (e.g., <i>role</i> of 'AUTHREP' and <i>hasDiscretion</i> is 'true') is no longer active (i.e., <i>roleEndDate</i> is populated with a current or past date). These records should be rejected with Error Code 22071.	Code Release	Medium	Fix: TBD	Fix: TBD	Data Validation
18	Updated - Open	22502, 22522, 22528	Limited instances of customer rejections that are not repairable.	Code Release/Data Fix	Medium	Go-forward Fix: 9/25/2023 Data fix: No later than 04/08/2024	Go-forward Fix: 10/23/2023 Data fix: No later than 04/08/2024	Data Validation
19	NEW-Open	N/A	In instances where a firm repairs an FDID that is duplicated in the original submission, the count of Repaired FDIDs in Submission Report is understated.	Code Release	Medium	Fix: TBD	Fix: TBD	Reporter Portal

### CAT Full CAIS Recently Closed Issues List As of 11/01/2023

#	Status	Error Code	Summary	Resolution	Priority	Test Environment Targeted Release Date/Workaround	Production/Production Mirror Environments Targeted Release Date/Workaround	Area Affected
1	Closed	N/A	Intermittent issues with filtering results on rejections and inconsistencies.	Code Release	High	<b>Fix</b> : 9/25/2023	Fix: 10/23/2023	Reporter Portal
2	Closed	N/A	Intermittent instances where the Submissions Report is displaying incorrect outstanding counts for rejections and inconsistencies.	Code Release	Medium	Inconsistencies Fix: 10/31/2022 Rejections Fix: 9/25/2023	Inconsistencies Fix: 11/7/22 Rejections Fix: 10/23/2023	Reporter Portal
3	Closed	N/A	In instances when an attempt to repair is also rejected, the user can now filter for error identification dates, and the feedback will match the rejections on the reporter portal screen. However, the downloaded CSV file still displays the original error identification date or original submission ID for all the new rejections.	Code Release	Medium	Filter Fix: 1/16/23 Download Fix: 9/25/2023	Filter Fix: 1/23/23 Download Fix: 10/23/2023	Reporter Portal
4	Closed	N/A	Instances when an error occurs for a customer record where the same CAT customer is reported with multiple <i>customerRecordID</i> values, SFTP feedback will include only one of the <i>customerRecordIDs</i> . The portal feedback displays all <i>customerRecordIDs</i> related to the error.	Code Release	Medium	<b>Fix</b> : 9/25/2023	Fix: 10/23/2023	Feedback Files
5	Closed	N/A	User is unable to filter on the submission date due to submission timestamp available in UTC format.	Code Release	Low	<b>Fix:</b> 9/25/2023	<b>Fix:</b> 10/23/2023	Reporter Portal
6	Closed	22523	Starting on 10/3/2022: Properly rejected Customer Records also erroneously receive Error Code 22523. Repair of the valid rejection will repair the 22523 rejection.	Code Release	Medium	<b>Fix</b> : 9/25/2023	Fix: 10/23/2023	Data Validation

### CAT Full CAIS Recently Closed Issues List As of 11/01/2023

#	Status	Error Code	Summary	Resolution	Priority	Test Environment Targeted Release Date/Workaround	Production/Production Mirror Environments Targeted Release Date/Workaround	Area Affected
7	Closed		For rejections with Error Code 22528, while the Customer Record rejection is provided in the feedback file, the FDID Record associated to the rejected Customer Record is erroneously not provided in the feedback file. The FDID Record should be rejected with Error Code 22048. In addition, Customer Records rejected with Error Code 22528 are erroneously counted as both Accepted and Rejected in the Submission Report on the portal.	Code Release	Medium	Fix: 9/25/2023	<b>Fix</b> : 10/23/2023	Data Validation
8	Closed	22914	The 22914 rejections are currently unrepairable.  Error Code 22914 will be added to the list of acceptable codes for use in the <i>correctionList</i> .	Code Release	Medium	Fix: 9/25/2023	Fix: 10/23/2023	Data Validation
9	Closed	N/A	Incorrectly accepting, rather than rejecting, in instances where the <i>correctionAction</i> is 'CORRECTION' and there is no correcting value provided or the wrong record type is specified as the correcting value.	Code Release	Medium	<b>Fix</b> : 9/25/2023	<b>Fix</b> : 10/23/2023	Data Validation
10	Closed	22501	The 22501 rejections are currently unrepairable.  Error Code 22501 will be added to the list of acceptable codes for use in the <i>correctionList</i> .	Code Release	Medium	<b>Fix:</b> 10/09/2023	Fix: 10/23/2023	Data Validation

### CAT CAIS Planned Enhancements – Open

#	Status	Error Code	Summary	Resolution	Priority	Test Environment Targeted Release Date	Production/Production Mirror Environments Targeted Release Date	Area
1	Open	N/A	The Update button on a Manual Form Submission is enabled when viewing a previously added record. The button should be disabled until at least one field is updated by the user.	Code Release	Low	Fix: TBD	Fix: TBD	Manual Form Submission
2	Open	N/A	When selecting date values in the Manual Form Submission, the date is not selected when the user first clicks a date. The date is only selected on the second click.	Code Release	Low	Fix: TBD	Fix: TBD	Manual Form Submission
3	Open	N/A	Certain columns are not displayed in the Submission Report by default.	Code Release	Low	Workaround: User may add the columns to their view.  Fix: TBD	Fix: N/A	Reporter Portal

#### CAT CAIS Planned Enhancements - Recently Closed

#	Status	Error Code	Summary	Resolution	Priority	Test Environment Targeted Release Date	Production/Production Mirror Environments Targeted Release Date	Area

### CAT CAISPlanned Full CAIS Phase Specification Updates

#	Status	Summary	Publish Date	Spec Version	Effective Date - Test	Effective Date – Prod/Prod Mirror
1	Open	Update the feedback examples in Section 6 to show the <i>customerRecordID</i> as an array: " <i>customerRecordID</i> ":[73]; " <i>customerRecordID</i> ":[15] and " <i>customerRecordID</i> ":[99].	TBD	2.0 r11	9/25/23	10/23/23
2	Open	Error Code 22914 and 22501 will be added to the list of acceptable codes for use in the correctionList.	TBD	2.0 r11	9/25/23	10/23/23

<sup>\*</sup> Planned Technical Specification updates are subject to approval by the CAT NMS Plan Operating Committee.

#### **General Announcements and Reminders**

#### FINRA CAT Announcements and Reminders

- ➤ A second <u>CAT Billing Webinar</u> will be held on November 7, 2023, at 4:15 pm ET.
- ➤ The next Monthly CAT Update call will be on Thursday, November 16, 2023, at 4:15 pm ET.
- ➤ The next <u>CAT CAIS Checkpoint</u> call will be on Wednesday, December 6, 2023, at 4:15 pm ET.
- Connectivity Guides, Reporting Scenarios, Use Cases, and updated FAQs available at catnmsplan.com.

### FINRA CAT Helpdesk

Questions may be directed to the FINRA CAT Helpdesk at 888-696-3348 or help@finracat.com

### How to Ask a Question during Today's Call

#### For participants using computer audio:

- Click the "Raise Hand" button at the bottom of the participants window.
- A visual prompt will indicate that your line has been unmuted.

#### For participants using phone audio:

- Enter \*9 on your phone keypad.
- An audio prompt will indicate that your line has been unmuted.

### Appendix —

Industry Test Environment									
	Monday, 10/23	Tuesday, 10/24	Wednesday, 10/25	Thursday, 10/26	Friday, 10/27	Saturday, 10/28	Sunday, 10/29		
Number of Total Submitters	9	13	12	13	11	2	2		
Number of Unique Firms	115	131	126	130	214	108	2		
Number of Files Received	Total: 255 Reporter Portal: 9 SFTP: 246	Total: 313 Reporter Portal: 2 SFTP: 311	Total: 304 Reporter Portal: 0 SFTP: 304	Total: 337 Reporter Portal: 3 SFTP: 334	Total: 537 Reporter Portal: 3 SFTP: 534	Total: 332 Reporter Portal: 0 SFTP: 332	Total: 2 Reporter Portal: 0 SFTP: 2		
Number of Files Rejected	8	5	14	15	9	14	0		
File Reject Rate	3.14%	1.60%	4.61%	4.45%	1.68%	4.21%	0.00%		

Industry Test Environment									
	Monday, 10/23	Tuesday, 10/24	Wednesday, 10/25	Thursday, 10/26	Friday, 10/27	Saturday, 10/28	Sunday, 10/29		
FDID Records Accepted	89,919	228,357	213,233	267,785	275,685	40,545	6		
FDID Records Rejected	1,132	11,857	12,329	11,937	11,782	1,079	12		
FDID Records Submitted	91,051	240,214	225,562	279,722	287,467	41,624	6		
FDID Record Rejection Rate	1.24%	4.94%	5.47%	4.27%	4.10%	2.60%	0.00%		

Industry Test Environment									
Monday, 10/23 Tuesday, 10/24 Wednesday, 10/25 Thursday, 10/26 Friday, 10/27 Saturday, 10/28 Sund									
Customer Records Accepted	64,377	100,341	89,022	162,773	127,406	56,477	12		
Customer Records Rejected	2,054	3,483	3,299	2,878	3,430	1,725	0		
Customer Records Submitted	66,431	103,824	92,321	165,651	130,836	58,202	12		
Customer Record Rejection Rate	3.09%	3.35%	3.57%	1.74%	2.62%	2.96%	0.00%		

#### **Production Environment** Monday, 10/9 **Tuesday, 10/10** Wednesday, 10/11 **Thursday**, **10/12** Friday, 10/13 Saturday, 10/14 Sunday, 10/15 **Number of Total** 67 63 54 70 63 19 **Submitters Number of Unique** 318 756 780 784 840 215 53 **Firms** Total: 754 Total: 2,034 Total: 1,986 Total: 2,072 Total: 2,271 Total: 631 Total: 215 **Number of Files** Reporter Portal: 37 Reporter Portal: 29 Reporter Portal: 24 Reporter Portal: 0 Reporter Portal: 37 Reporter Portal: 27 Reporter Portal: 0 Received SFTP: 717 SFTP: 1,997 SFTP: 1,957 SFTP: 2,048 SFTP: 2,244 SFTP: 631 SFTP: 215 **Number of Files** 29 8 31 29 60 19 97 Rejected File Reject Rate 1.06% 1.52% 1.46% 1.40% 2.64% 3.01% 45.12%

Production Environment									
	Monday, 10/9	Tuesday, 10/10	Wednesday, 10/11	Thursday, 10/12	Friday, 10/13	Saturday, 10/14	Sunday, 10/15		
FDID Records Accepted	1,112,817	1,964,585	1,964,133	1,970,181	2,212,861	1,184,736	217,835		
FDID Records Rejected	32,038	101,336	791,984	180,829	164,739	19,163	13,366		
FDID Records Submitted	1,144,855	2,065,921	2,756,117	2,151,010	2,377,600	1,203,899	231,201		
FDID Record Rejection Rate	2.80%	4.91%	28.74%	8.41%	6.93%	1.59%	5.78%		

	Production Environment								
	Thursday, 10/12	Friday, 10/13	Saturday, 10/14	Sunday, 10/15					
Customer Records Accepted	484,334	1,654,980	1,612,598	1,815,889	1,905,934	1,490,171	186,636		
Customer Records Rejected	41,436	118,767	888,828	198,772	209,148	25,699	13,232		
Customer Records Submitted	525,770	1,773,747	2,501,426	2,014,661	2,115,082	1,515,870	199,868		
Customer Record Rejection Rate	7.88%	6.70%	35.53%	9.87%	9.89%	1.70%	6.62%		